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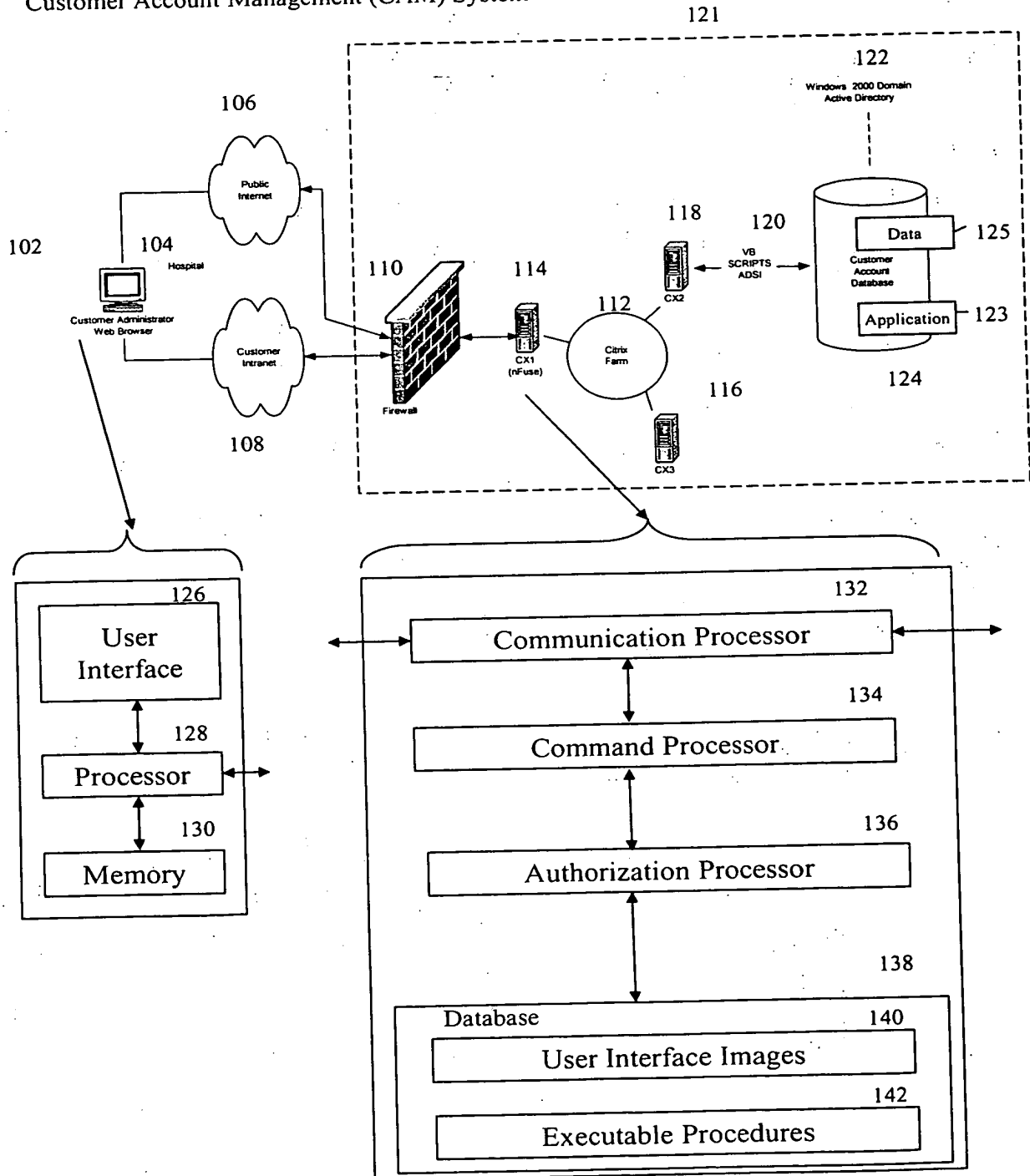


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FIG. 1

100
Customer Account Management (CAM) System



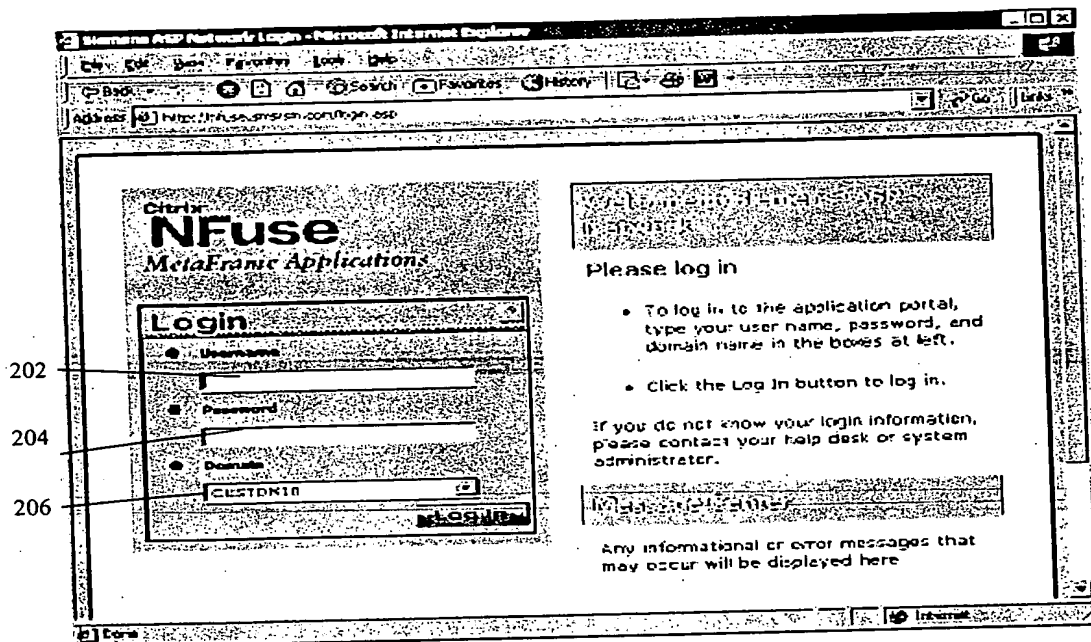
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FIG. 2

200

User Interface Window Providing User Login Access



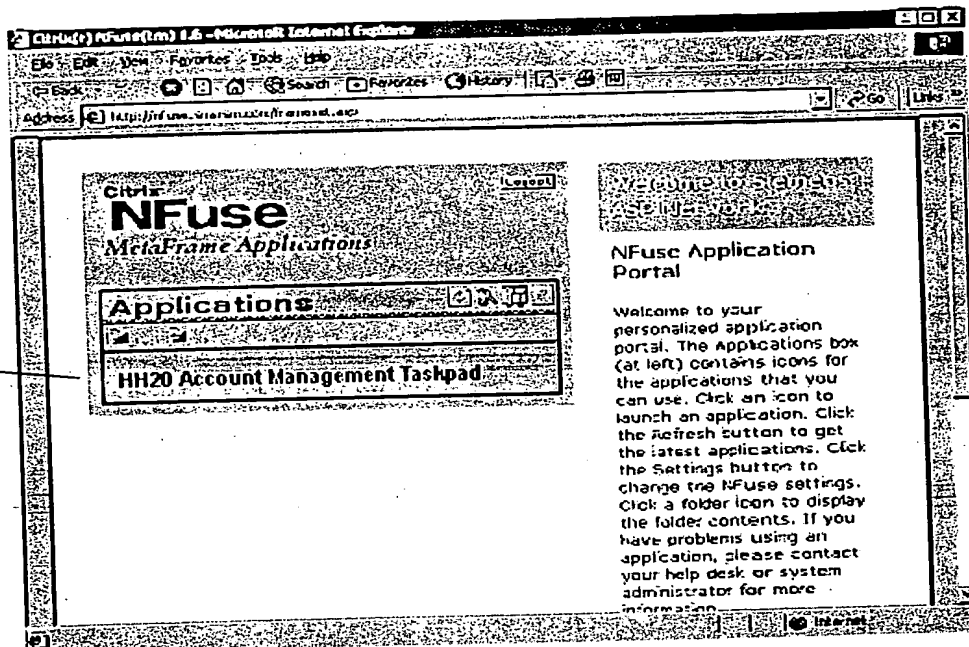
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FIG. 3

300
User Interface Window Providing an Application

302



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FIG. 4

400
User Interface Window Providing A Taskpad

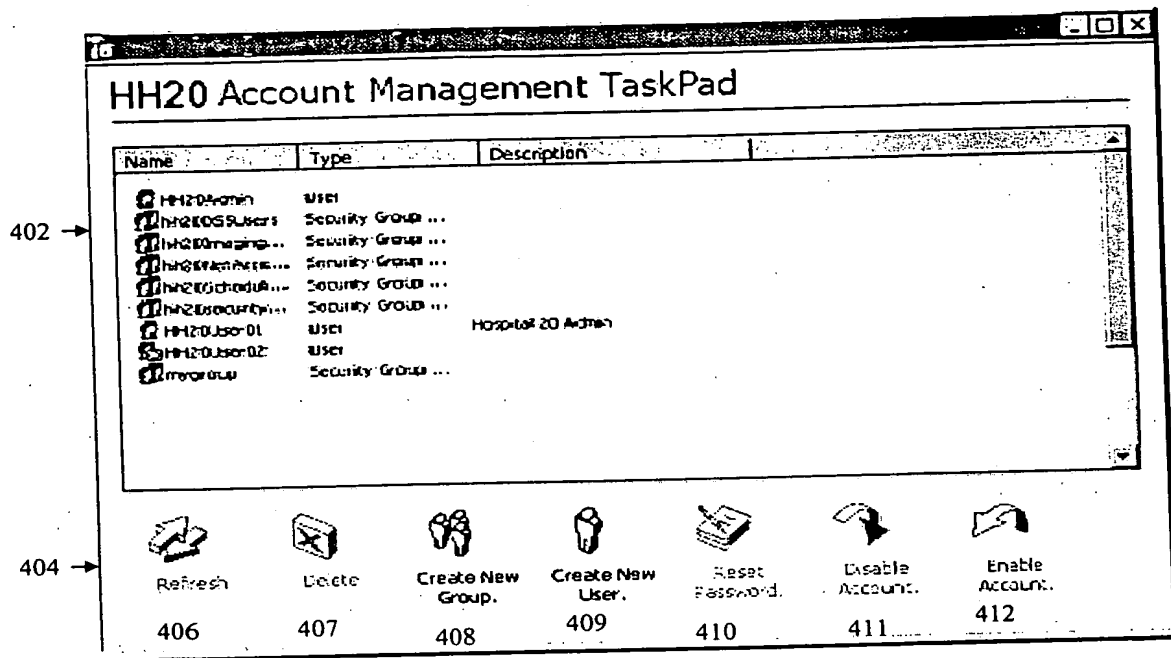


FIG. 5

500

User Interface Window Providing Entry of a User's First Name

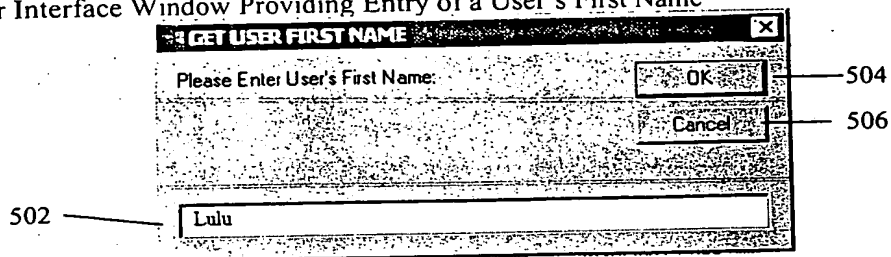


FIG. 6

600

User Interface Window Providing Entry of a User's Last Name

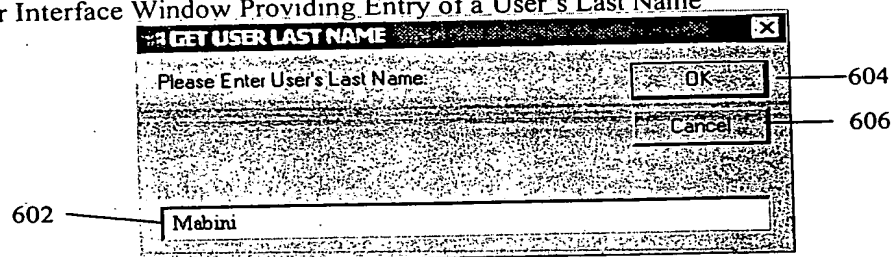


FIG. 7

700

User Interface Window Providing Entry of a User's Logon Name

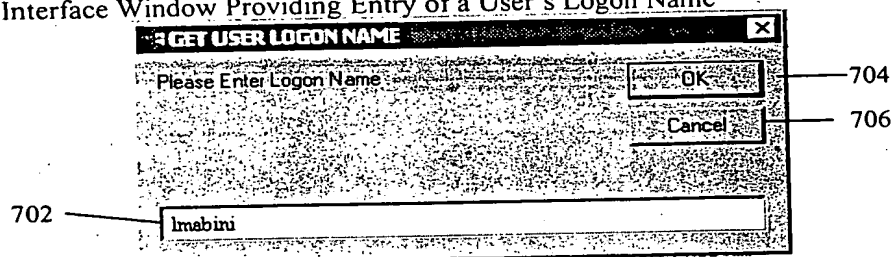


FIG. 8

800

User Interface Window Providing Confirmation of a User's Logon Name

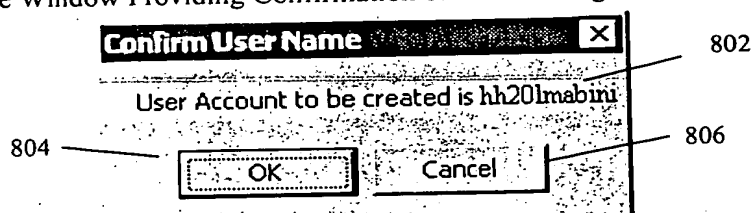
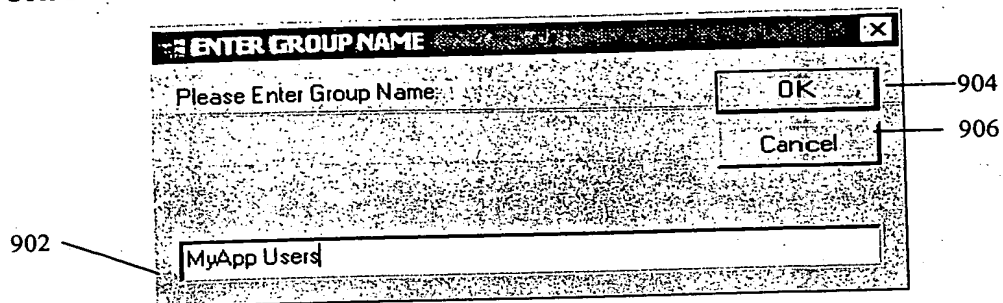
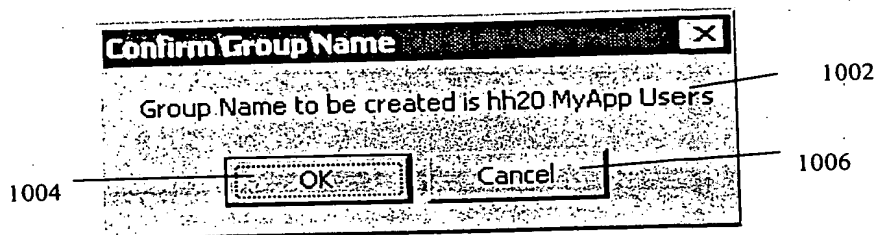


FIG. 9900

User Interface Window Providing Entry of a Group Name

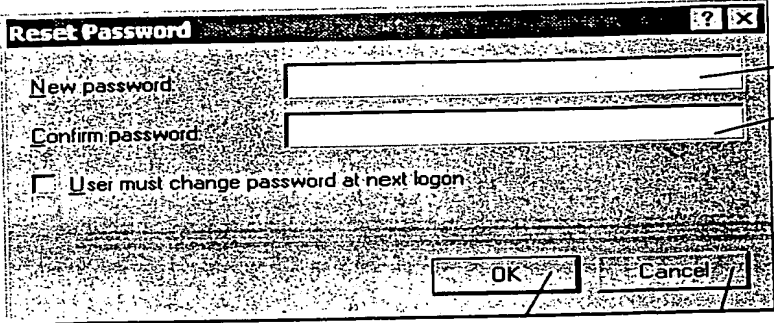
**FIG. 10**1000

User Interface Window Providing Confirmation of a Group Name



1100

User Interface Window Providing Reset of a User's Password

FIG. 11

The image shows a 'Reset Password' dialog box with a title bar containing a question mark and a close button. The dialog contains two text input fields: 'New password' (labeled 1102) and 'Confirm password' (labeled 1104). Below these fields is a checkbox labeled 'User must change password at next logon'. At the bottom of the dialog are two buttons: 'OK' (labeled 1106) and 'Cancel' (labeled 1108).

Reset Password

New password: 1102

Confirm password: 1104

☐ User must change password at next logon

OK 1106 Cancel 1108

FIG. 12

1200
User Interface Window For Adding User Accounts to a Group

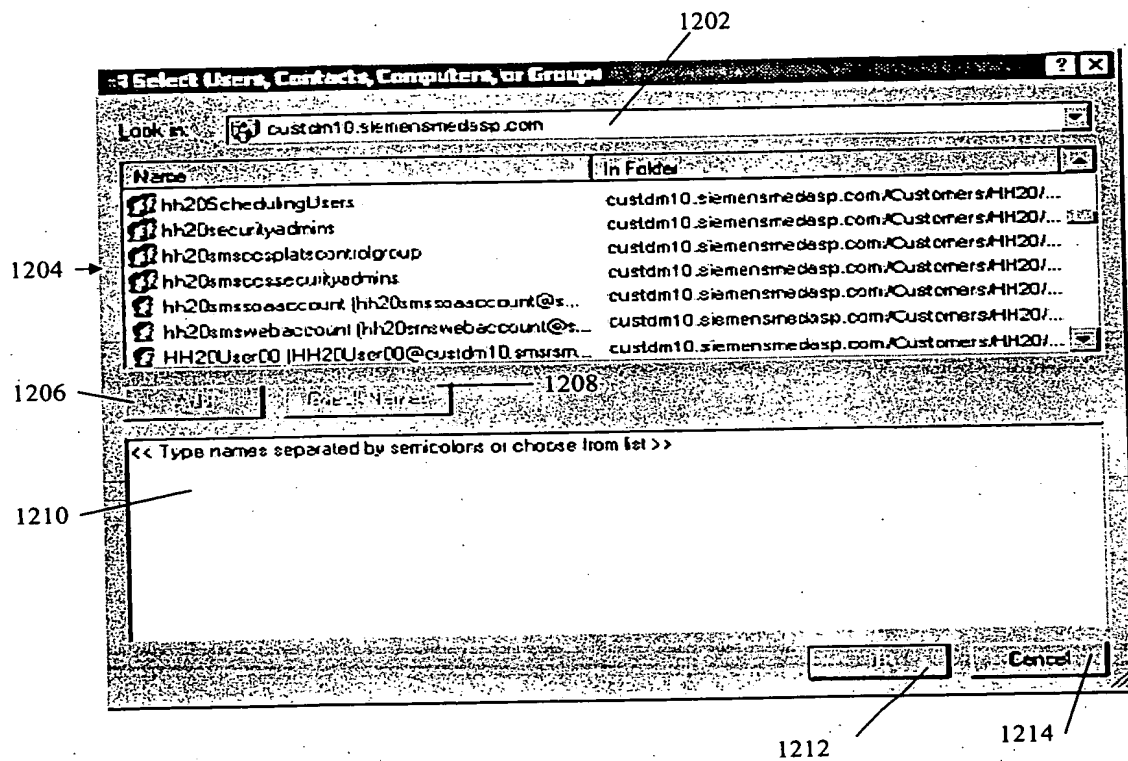


FIG. 13

1300
Microsoft Management Console (MMC) Providing Administrative Tools

1302 ►

1304 ►

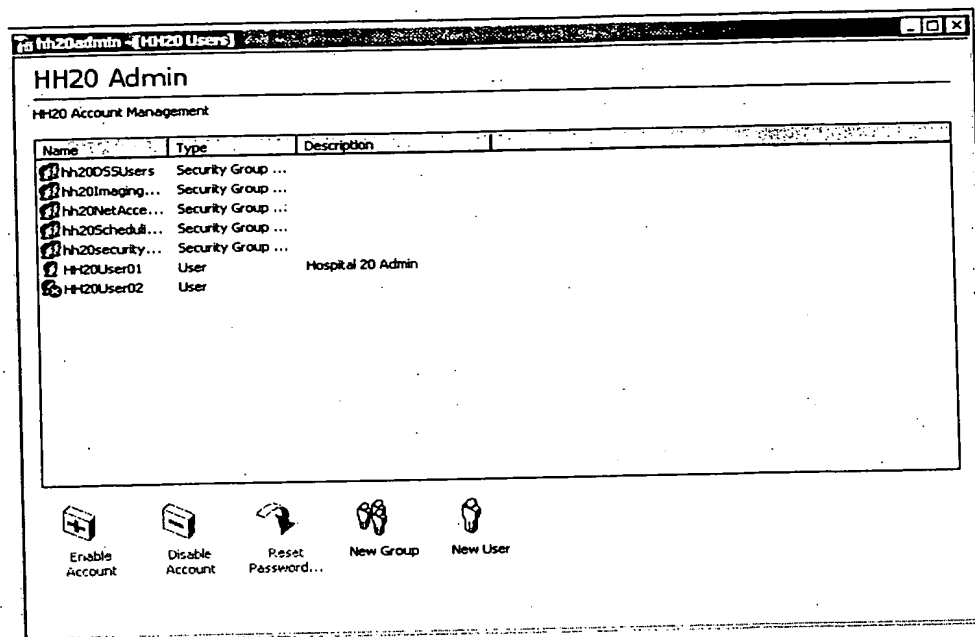


FIG. 14

1400
User Interface Window for Installing a Client Application

